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Buy and Sell Auto Zambia Limited

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**ABOUT** [**www.buysellauto.co.zm**](http://www.buysellauto.co.zm)

[www.buysellauto.co.zm](http://www.buysellauto.co.zm) is an online advertising platform managed by BUY AND SELL AUTO ZAMBIA LIMITED the platform has been developed to provide the Zambian automobile industry value chain a place where buyers, service providers and sellers in the industry can meet to view products, place needs and transact.

The world as we know it is changing rapidly into what is been called the 4 revolution or technological era, almost everything around the globe is been managed by artificial intelligence these days from the manufacturing industry to the transport sector while the financial or retail sectors are seeing a major transformation from physical presence in communities to online trading. Our platform [www.buysellauto.co.zm](http://www.buysellauto.co.zm) has been created to adapt to this new way of doing business that is consumer focused and convenient in the advent of the mobile technology or the smart phone.

The product is a local tool for the industry which aims to promote the Auto industry in its different form, from products and services been offered by sellers, to buyers having an opportunity to view what’s on the market or for making inquiries on needs that need to be addressed.

The platforms offers features such as a directory of players in the sector, interactive feature such as a smart money account to pay for products in an area you are not and have them delivered to a place a client needs them.

**VISION**

To be the world’s leading information provider platform for the Automobile Industry Value Chain

**MISSION**

A safe, efficient, secure and ease access, platform for sector information.

**OBJECTIVES**

Our objective is:

* To connect buyers and sellers in the Auto industry value chain
* To provide a smart payment platform that reduces risks on all parties transacting in the sector.
* To provide a complete value chain solution for sector players and consumers.

Facebook

**FREQUENTLY ASKED QUESTIONS (FAQ)**

**What is the purpose of the platform?**

The purpose of the platform is to provide online market information on the sectors such as who is a player in the sector, what’s on stock by sector entrepreneurs, location of enterprise or individual buyers, prices exploration and pictorial representation of products and services on offer this allows a buyer in the comfort of their office or home to explore and discover sector products and services and allows sellers to reach out to countless clients and consumers through a click of a button.

**How safe is it to transact on the platform?**

The platform endeavors to deal with genuine agents or Sellers in the sector who are registered, the platform to secure clients transactions offers a smart payment platform which only releases buyer money to the seller after confirmation of goods delivered to buyer.

The platform requires all advertisers to provide adequate information, pictures of product and documentation and show ownership of advertised products. Buyer should also conduct a due diligence of sellers and encourages the partiers to enter into an agreement before final sell of product or service.

The platform is not liable for any miss understanding of a transaction deemed bad or illegal. It is the responsibility of the different parties to undertake due diligence of any product offered or use the smart payment platform..

The platforms can facility the process of undertaking a due diligence on behalf of a buyer and a seller upon request at a fee

**How do you register to be on the platform and what are the requirements?**

* **For Agents or Businesses**

You need to register on line and submit your business or agents name with full contacts and certificate of registration after you are registered the platform will allow you to upload product or service and make payment it take 24hrs for your products to come live and an official receipt emailed to you.

* **For individuals**

For individual sellers and clients making inquiries you need to register on line with full contacts after you are registered the platform will allow you to upload product or service and make payment it take 24hrs for you products to come live and an official receipt emailed to you. Financial transactions under the individual categories will be done under the smart pay platform.

**How do you advertise on the platform?**

To advertise you can register as a business or individual by posting your Video or pictures and providing all the necessary details on the application form found on the website, as part of the application you need to enter you payment details and submit online, it takes 24hrs for a product to be uploaded after a due-diligence is done by the platform.

A client can also request for our Agents to visit them or clients can visit or offices to place an advert

**What can you upload on the platform?**

You can upload a Video and Pictures with details of the product or service on offer or needed

**How do you pay for an advert on the platform?**

Clients are encouraged to make payments via bank transfers, bank deposit, or mobile money transfers on the official account details and mobile numbers given, payment can also be made at BSAZL offices in the district an official receipt will be issued to clients that meet these conditions via email or physical delivery. Please see banking details and mobile numbers to use.

**How do you search for a product online?**

By typing words of interest in the key words search section the platform arranges the complete list of products or services available on the site and the visitor can scroll down to a need that suits them, here you will find location, price, contacts and pictorial presentation of need.

**What is the non-financial credit facility that the platform offers?**

The Non-financial credit facility is for both advertisers and buyers a client such as an Auto shop can apply online i.e. on [www.buysellauto.co.zm](http://www.buysellauto.co.zm) and access a restocking loan for stock inventory the loan is paid directly to the supplier who is registered on the platform and delivered to the buyer, while buyers can access credit to buy products and services such as vehicles, service parts, insurance, fixing vehicles, diagnostics, spares, tyres or batteries, this facility is available to institutions registered on the platform and they staff members and is recovered from 1 to 6 month in both categories.

**What is a backload service?**

A backload service is a network of truckers who deliver goods of a client in one area to another the service is provided upon request. Only transporters registered on the platform are allowed to participate in the network.

**What is the smart pay platform?**

The smart pay platform allows a buyer to deposit a payment for a product or service into an account held by Buy and Sell Auto Zambia Limited the money is then released upon confirmation to seller when product and service is delivered to a buyer.

**Does the platform offer delivery services?**

The platform connects buyers and sellers to transporters to deliver products from one area to another upon request

**What are the services offered under platform?**

The platform offers these services: As the business starts to grow and engage clients we intend to extend our product range apart from Advertising we will offer these services to client’s services such as:

1. Advertising sector products and services (Auto Value Chain or Motorized Services)
2. Product identification from a seller in a different locality and through the platform pay for the goods and have products transported from the seller’s area to the buyer through a network of transporters and back loaders systems transactions done under the smart pay platform.
3. Trader in one area can visit site to identify back load opportunities which will be guaranteed by Buy and Sell Auto Zambia Limited.
4. Live auctions online taking place in one area will be coordinated for other buyers in other areas to participate in upon request and paying subscribed fees for participations on line.
5. Registered service providers will be coordinated to participate in local tenders for bulk selling of industry products and services.
6. GPS locations of sites advertised
7. Support stock control records for clients
8. Create and provide a credit facility for both advertisers and buyers.
9. Website development for clients

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[Android App](https://app.adjust.com/ez1o5rv?campaign=Footer%20Banner&adgroup=Global&creative=V1&redirect=https://play.google.com/store/apps/details?id=com.gumtree.android&hl=en_GB)

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info\_alt Important: We are currently having issues with Gumtree messaging. You may notice delays or errors in your ability to send/receive messages. We are currently working to resolve this issue. Thank you for your patience.

# Gumtree Help Desk

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* [Basics](javascript:void(0))
* [Payments & Promotions](javascript:void(0))
* [Technical Issues](javascript:void(0))
* [Policies](javascript:void(0))
* [Safety](javascript:void(0))
* [Contact Us](javascript:void(0))

Basics

[What's New at Gumtree?](javascript:void(0))

[Accounts & Profiles](javascript:void(0))

[Creating Ads](javascript:void(0))

[Managing Ads](javascript:void(0))

[Searching & Replying](javascript:void(0))

How Can We Help You?

We want to make your buying and selling experiences the best they can be. When you have a question that needs answering or an issue that needs addressing, we’ll be here to lend a hand. Our Help Desk is where you can learn how to use Gumtree, find information on our policies, read through our safety guides, or contact our customer support team.   
  
To learn how to get even more out of Gumtree, see our articles, tips, tutorials, and more on [The Gumtree Blog.](https://blog.gumtree.com/)

# Top FAQ

* Basics
  + [How to Post an Ad](https://help.gumtree.com/s/basics?cat=Creating_Ads&article=How-to-Post-an-Ad)
  + [How to Delete an Ad](https://help.gumtree.com/s/basics?cat=Managing_Ads&article=How-to-Delete-an-Ad)
  + [Sending & Receiving Messages](https://help.gumtree.com/s/basics?cat=Searching_Replying&article=Sending-Receiving-Messages2)
  + [Profiles](https://help.gumtree.com/s/basics?cat=Accounts_Profiles&article=Profiles)
  + [Searching Effectively](https://help.gumtree.com/s/basics?cat=Searching_Replying&article=Searching-Effectively)
  + [Creating & Managing Alerts](https://help.gumtree.com/s/basics?cat=Searching_Replying&article=Creating-Managing-Alerts2)
* Payments & Promotions
  + [Are Ads on Gumtree Free?](https://help.gumtree.com/s/payments-promotions?cat=Payments_on_Gumtree&article=Are-Ads-on-Gumtree-Free)
  + [Cost of Promoting Ads](https://help.gumtree.com/s/payments-promotions?cat=Promoting_Ads&article=Cost-of-Promoting-Ads)
  + [Featured Ads](https://help.gumtree.com/s/payments-promotions?cat=Features&article=Featured-Ads)
  + [Spotlight Feature](https://help.gumtree.com/s/payments-promotions?cat=Features&article=Spotlight-Feature)
  + [Bump Up Feature](https://help.gumtree.com/s/payments-promotions?cat=Features&article=Bump-Up-Feature)
  + [Business Accounts](https://help.gumtree.com/s/payments-promotions?cat=Advertising_a_Business&article=Business-Accounts2)
* Technical Issues
  + [Where Is My Ad?](https://help.gumtree.com/s/technical-issues?cat=Ad_Issues&article=Where-Is-My-Ad)
  + [I Can't Edit My Ad](https://help.gumtree.com/s/technical-issues?cat=Ad_Issues&article=I-Can-t-Edit-My-Ad)
  + [My Ad was Removed](https://help.gumtree.com/s/technical-issues?cat=Ad_Issues&article=My-Ad-was-Removed)
  + [I Can't Add Photos](https://help.gumtree.com/s/technical-issues?cat=Ad_Issues&article=I-Can-t-Add-Photos)
  + [I Can't Find My Featured Ad](https://help.gumtree.com/s/technical-issues?cat=Feature_Issues&article=I-Can-t-Find-My-Featured-Ad2)
  + [Issues with the Gumtree App](https://help.gumtree.com/s/technical-issues?cat=Troubleshooting&article=Issues-with-the-Gumtree-App)
* Safety & Policies
  + [Suspicious Emails](https://help.gumtree.com/s/safety?cat=Keeping_Your_Information_Safe&article=Suspicious-Emails2)
  + [Quick Safety Tips](https://help.gumtree.com/s/safety?cat=Safely_Buying_Selling&article=Quick-Safety-Tips)
  + [Reporting to the Police](https://help.gumtree.com/s/safety?cat=Reporting_Bad_Activity&article=Reporting-to-the-Police)
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